

GLASS BLOCK WAREHOUSE

Founded in Westbury, NY, 11590

Glass Block Warehouse Custom Color Line – 5 Year Limited Warranty

Glass Block Warehouse promises to replace any Custom Color Line glass blocks that are found to be defective within five years from the date of purchase provided that the installation was performed in accordance to our published Specifications, Installation Instructions, Details and the use of Glass Block Warehouse Branded Accessories. Cutting or any modification of Glass Block Warehouse Custom Color Line Units shall void any warranty. Damaged glass blocks will not be replaced due to or from the result of faulty installation. Upon discovery of any defect or damage, you should send written notice to: info@glassblockwarehouse.com. Proof of purchase is required, and actual glass block sample and/or photographs of glass block(s) deemed to be faulty will be required. Glass Block Warehouse will fully review the claim and replace block(s) found to be defective by manufacturing.

This warranty covers the applied color finish of the Custom Color Line against peeling, flaking, blistering, and loss of adhesion under normal use and normal interior conditions. Minor variation in color, gloss, and texture between production runs is inherent to the process and is not considered a defect. Gradual change in color or gloss resulting from direct or prolonged sunlight, exterior exposure, chemical or abrasive cleaners, high-pressure washing, or contact with mortar, grout, sealants, or other construction materials left on the block surface is not covered. Blocks must be cleaned only with a mild soap and water solution and a soft, non-abrasive cloth.

Glass Block Warehouse agrees to replacement of all defective blocks, excluding labor. Glass Block Warehouse is not liable for consequential or incidental damages or injury relating to customer purchase or use of Glass Block Warehouse products. Warranties are limited to a five-year duration time from the exact date of purchase of any Glass Block Warehouse Custom Color Line product. Some states or provinces may or do not currently allow the limitation of incidental or consequential damages, or the limitation on how long an implied warranty may last - thus the above limitations may not apply to all. This warranty gives you specific legal rights - you may also have other rights which vary from state to state / province to province.

All the above information contained herein is as accurate and reliable to the date of publication to the best of Glass Block Warehouse's knowledge. With exemption, due to Glass Block Warehouse having no control or direction over actual installation method and workmanship, accessory materials, or conditions during actual application, NO EXPRESS OR IMPLIED WARRANTY OF ANY KIND, INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE as to the performance of an installation containing Glass Block Warehouse Custom Color Line products. In no event shall Glass Block Warehouse be liable for any damages arising because of product failure, whether incidental, special, consequential or punitive, regardless of the theory of liability upon which any such damages are claimed.